

OhioHealth Grove City Methodist Hospital

A Guide for Patients and Families

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Patient Information

Smoking or tobacco use of any kind is not permitted inside or outside Grove City Methodist or any other OhioHealth hospital. Latex balloons are not permitted in any OhioHealth facility.

Maps and Directions

Hospital maps are available at the main entrances, at select sites throughout the building and in this Patient and Visitor Guide. You are welcome to stop at the information desks or ask any staff member if you need help. Detailed directions to our hospital are available at [OhioHealth.com/GroveCity](https://www.ohiohealth.com/GroveCity).

Parking Information

Free parking and ADA-accessible spaces are available in front of OhioHealth Grove City Methodist Hospital's main entrance.

Food and Beverages

- + Café hours of operation: Open 6:30 AM to 3 PM, weekdays; closed on the weekends. Offers a variety of beverages, espresso drinks, entrées, soups, salads and grill items.
- + Additional options: Ask at any information desk about local restaurants near the hospital.

Patient Meals

Hours: 7 AM to 8 PM

Our Nutrition Services team provides a restaurant-style menu including a wide range of hot and cold meals. They are designed to meet your particular tastes while meeting any dietary restrictions that your doctor has ordered for you. You may place your order using the iPad in your room or contacting your healthcare team. If you need help placing an order, a nutrition specialist will be happy to visit you in your room.

Hospital Amenities

Housekeeping/Environmental Services

Your room will be cleaned daily to ensure you always have a comfortable, safe environment during your stay. If you need assistance from our Housekeeping and Environmental Services teams, please call **(614) 788-0927**.

Chapel Hours

The Pastoral Care Office and Chapel are located on the third floor. The Chapel is available for personal prayer and meditation at any time, day or night. Dial **"0"** to request the chaplain on-call.

Protective Services

Protective Services officers are available to walk you to your care 24 hours a day, seven days a week. They can be reached at **(614) 788-0400**.

Requesting Your Medical Records

If you need your medical records sent to a doctor for an appointment, please fill out a “Release of Information” form. Ask your healthcare team member for a copy of the form. Send this form to the Medical Records Department or to your doctor’s office.

Your doctor can mail or fax the form to Medical Records to obtain the records needed for your follow-up care. The medical records information is free for follow-up care. There may be a charge for certain purposes: such as legal, insurance claims, personal use. For more information, contact the Medical Records Department at **(614) 566-9730**.

Important Phone Numbers

Main Hospital Operator

For all general inquiries and connections to other departments
(614) 566-9000

Customer Service/Service Excellence

To discuss your hospital experience
(614) 788-0900

Interpretive Services

For language services, hearing and visual impairment help, and other accessibility needs
(614) 566-3256

Medical Records Department

To request a copy of your medical record
(614) 566-9730

Nutrition Services

To request patient meal service
(614) 788-0500

Patient Financial Services

For information about financial assistance for patients
(614) 566-1505

Protective Services

For security assistance and concerns
(614) 788-0400